

## Western Union Digital Banking Price List – Poland

|   | Standard Account   | Premium Account  |
|---|--|--|
| Account Fee   | Free of Charge   | 9,99 PLN per month   |
| Primary account in Polish Zloty and one additional account in Euro                      | Included   | Included   |
| Additional Accounts in different currencies (Multicurrency Accounts "MCA") <sup>1</sup> | Not included   | 5 additional currency accounts<br>(selected from a list of available<br>currencies)  |
| Savings account<br>(Interest applied only on the money in<br>this account)              | <b>Included</b><br>1,50 % up to 15,000 PLN   | <b>Included</b><br>3,00 % up to 15,000 PLN   |
| Goal Accounts   | Not included   | 4 Goal accounts included   |
| Virtual Visa Debit Platinum Card  | Included   | Included   |
| Standard Delivery of Physical<br>Visa Debit Platinum Card <sup>2</sup>                  | 15,00 PLN<br>(each time a card is printed and<br>sent)   | First Card Delivery: Free of charge  1 free card replacement per year (Afterwards delivery fee: 15,00 PLN each time a card is printed and sent)                    |
| ATM Withdrawals <sup>3</sup>  | 3 fee free ATM withdrawal per month in Poland, Afterwards 3,00 PLN per withdrawal 3,00 PLN per withdrawal outside the Eurozone (except for Poland) | 5 fee free ATM withdrawals<br>per month in Poland,<br>Afterwards 3,00 PLN per withdrawal<br>3,00 PLN per withdrawal<br>outside the Eurozone<br>(except for Poland) |
|   | <b>3 fee free</b> ATM withdrawals per<br>month in <b>EUR in the Euro zone</b> .<br>Afterwards, <b>3,00 PLN</b> per withdrawal                      | 0,00 PLN per ATM withdrawal in EUR in the Euro zone  |
| Exchange Rate Spread on card transactions <sup>4</sup>                                  | Standard: 2%   | Premium: 1%  |

<sup>&</sup>lt;sup>1</sup> Transfers on MCAs count towards the total free transfers included in the Subscription package. Fees on a MCA will be charged in the currency of the respective MCA.

<sup>&</sup>lt;sup>2</sup> Cards will be shipped 2 business days after a new card request. Card delivery for Poland is usually 3 to 5 business days following the card shipment day.

<sup>&</sup>lt;sup>3</sup> FX might apply for ATM withdrawals outside the Eurozone.

<sup>&</sup>lt;sup>4</sup> Percentage that will be charged on card transactions in foreign currency in addition to the foreign exchange rate applied by Visa.

| Add money with Debit/Credit<br>Card or Klarna (Sofort)  | Fee free   | Fee free   |  |  |
|---|--|--|--|--|
| Western Union Digital Banking<br>account to another Western<br>Union Digital Banking account<br>transfers | Free: 10 transfers in total per month  Afterwards 2,00 PLN per transfer  FX may apply <sup>5</sup> | Free: 20 transfers in total per month  Afterwards 2,00 PLN per transfer  FX may apply <sup>5</sup> |  |  |
| Other Money Fees  |  |  |  |  |
| Incoming bank transfer (SEPA)   | <b>Fee free</b> (FX may apply) <sup>6</sup>  |  |  |  |
| Incoming bank transfer (SWIFT)  | Refer to <b>Annex 1</b> for more details (FX may apply) <sup>6</sup>                               |  |  |  |
| Transfer from another Western<br>Union Digital Banking account  | <b>Fee free</b><br>(FX may apply) <sup>6</sup>   |  |  |  |
| SEPA Direct Debit   | Fee free   |  |  |  |
| Exchange Money among Multicurrency Accounts   |  |  |  |  |

The currency exchange rate will be presented in the App before confirming the transaction.

| Other Fees   |  |  |
|--|--|--|
| Registration / Activation Fee  | 0,00 PLN   |  |
| Dunning and Collection Fee   | 75,00 PLN  |  |
| Card Transaction Dispute Fee <sup>7</sup>  | 250,00 PLN per dispute   |  |
| Inactivity Fee <sup>8</sup>  | 5,00 PLN per month   |  |
| Failed Transaction Fee for Direct Debit  | 25,00 PLN per transaction  |  |
| Express debit card replacement (2 business days) <sup>9</sup>                    | 50,00 PLN each time a card is printed and sent via this delivery type  |  |
| Next day debit card replacement <sup>10</sup>                                    | 100,00 PLN each time a card is printed and sent via this delivery type |  |
| Request of paper-based documentation sent by mail (excluding terms & conditions) | 10,00 PLN per requested documentation                                  |  |

<sup>&</sup>lt;sup>5</sup> Foreign exchange applies when send and receive currencies are different. The currency exchange rate will be presented in the App before confirming the transaction.

<sup>&</sup>lt;sup>6</sup> Foreign exchange applies when send and receive currencies are different. The currency exchange rate will be presented in the account statement.

<sup>&</sup>lt;sup>7</sup> WUIB will charge the Card Transaction Dispute Fee if customer (i) does not provide all required information to handle the dispute, (ii) willfully provides false information in relation to a dispute or (iii) does not provide the required documentation within the timeframe set out by WUIB.

<sup>8</sup> WUIB will charge an Inactivity Fee if customer does not have any activity on the account for 12 months, provided that account balance is bigger than 0. If customer initiates 1 transaction, the 12 months calculation period will restart.

<sup>9</sup> Cards will be shipped on the next day following new card request and will be delivered within 2 business days via currier service.

<sup>&</sup>lt;sup>10</sup> Cards will be shipped on the next day following new card request and will be delivered on the same day via currier service.

Western Union® Digital Banking Money Transfer Service The Western Union® Digital Banking Money Transfer Service is not included in the framework contract as described in the Account Documents, pricing and conditions are displayed at the time of performing the transactions for the customers to accept them. These conditions apply to payments to be picked-up in cash, international bank payments (excluding SEPA, Romania and Poland) and any other payout option offered by Western Union

## **Appendix 1**: Incoming bank transfer fees (SWIFT) for customers registered in Poland

Please note that in case the currency of the transaction is different from the currency of the receiving account, the transaction amount will be converted in the currency of the receiving account. The below fees will be applied in the currency of the account to which the transaction is received.

| Account Currency       | Currency code | Fee Amount |
|------------------------|---------------|------------|
| Euro                   | EUR           | 4,90       |
| United States Dollars  | USD           | 5,90       |
| British Pound Sterling | GBP           | 4,40       |
| Romania Leu            | RON           | 24,99      |
| Polish Zloty           | PLN           | 22,99      |
| Bulgarian Lev          | BGN           | 9,90       |
| Czech Koruna           | CZK           | 124,99     |
| Hungary Forint         | HUF           | 1 759,00   |
| Turkish Lira           | TRY           | 49,99      |
| Saudi Riyal            | SAR           | 21,99      |
| Thailand Baht          | ТНВ           | 199,00     |
| Philippines Peso       | PHP           | 299,00     |
| Singapore Dollar       | SGD           | 7,90       |
| South African Rand     | ZAR           | 85,90      |
| UAE Dirhams            | AED           | 21,90      |